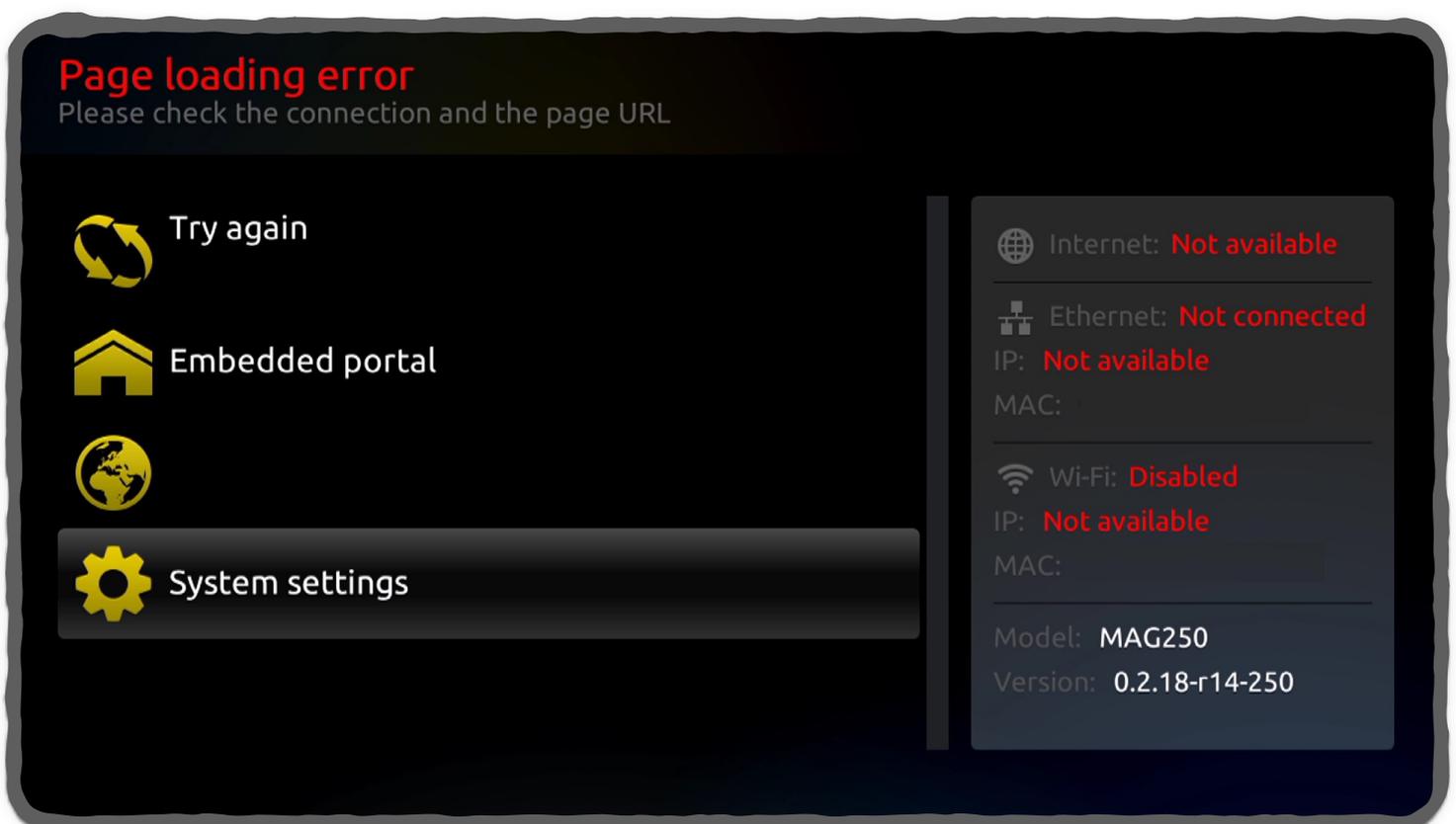


Setting up WiFi on your MAG box

If you've recently moved house, changed internet provider or swapped your internet router, it may be necessary to update the settings on your MAG box to take account of the changes. This guide will teach you how to update your MAG box WiFi settings.

You will most likely start off with a '**Page Loading Error**' screen, indicating that your MAG box can't find your previous internet connection.



1. Choose the **SYSTEM SETTINGS** option and press OK.
2. Choose **NETWORK**, then **WIRELESS (Wi-Fi)**, then **AUTO (DHCP)**.
3. After a brief pause you'll see a screen containing Wi-Fi networks within range of your MAG box. Choose your preferred network (usually the one at the top of the list, as they are shown in order of signal strength), and press **OK**.
4. On the next screen, set encryption from **TKIP** to **AES** if necessary, using the **LEFT** and **RIGHT** buttons on your remote control.
5. Scroll down to the bottom text field (**Key or passphrase**) and press the **KB** (keyboard) button on your MAG remote control to bring up a virtual on-screen keyboard. Use the on-screen keyboard to enter your Wi-Fi password. At the end, press **ENTER** on the on-screen keyboard to save and exit. A '**Successfully saved**' message will briefly flash up on your screen, and you'll be returned to the **SYSTEM SETTINGS** screen.
6. Next, scroll down to **NETWORK INFO** on the **System Settings** page and press **OK**. Choose **Wireless (Wi-Fi)** and press **OK**. If your Wi-Fi connection has been successful you will see that your '**Link Status**' is **UP**, and that your IP address, gateway and DNS server details have been filled out. *If your Link Status is DOWN, you may have entered the wrong password – remember that it is case sensitive! You will need to go back to the start of this guide and try again.*
7. Assuming that your Link Status is now **UP**, press the **HOME** button on your remote control **TWICE** to return to the System Settings screen.
8. From the System Settings screen choose **RESTART PORTAL** and press OK. Your MAG box will then reload using your new WiFi settings, and connect to the **POLEX TV** servers.

Your **POLEX TV** system is now ready to use!

*This guide is provided **free** in order to help POLEX TV members without the need for a technician callout. If you need further help or would like us to complete this procedure for you, please get in touch so that we can book you into the diary for a visit. Please note that all callouts are chargeable.*

Any problems or questions, please contact us via WhatsApp.