Bee TV

Firestick setup guide

Please note: the **Bee TV** app can be installed on multiple devices, and you can share your subscription between them (within the same property). The maximum number of screens playing at any time depends on your subscription level - so you could have **Bee TV** in the lounge **and** bedroom for the same price, as long as you only use one device at a time *(a multiroom subscription allows separate devices to be used at the same time, and comes with a 50% discount up to a maximum of 4 devices per account)*. To use Bee TV in multiple locations, a separate subscription is required for each location.

1. Connect and set up your Firestick with Amazon's on-screen guide, and connect your Amazon account.
2. Go to the **SETTINGS** icon ⚙ on the Firestick home screen.
3. Go to '**My Fire TV**', and choose **ABOUT**.
4. Press the **big centre button (OK)** on your Firestick remote control **EIGHT times** (this will unlock your Firestick and enable it to download and install our **Bee / Galaxy TV** app).
5. If you see a **Developer Options** menu option, go into that setting and **ENABLE** third-party downloads.

6. Press the **HOME** (house) button to return to the home screen and highlight the magnifying glass 🔍. In the Search box below, press the centre button (**OK**) to bring up an on-screen keyboard. Start typing '**downloader**' and you will see it appear towards the bottom of the screen. Highlight **Downloader** and press **OK**.

7. Press **OK** on the orange **Downloader** icon. On the Downloader screen, highlight the '**Enter a URL or Search Term**' field and press **OK** to bring up the on-screen keyboard. Enter **895119** and press the **Play / Pause** ▶❚❚ **button** on your remote control. A couple of other screens may pop up, simply click **yes** or **proceed** to continue. An app called **Galaxy V2** will then be downloaded onto your Firestick. On the white 'staging' screen that appears after download, choose **INSTALL** in the bottom right corner (it can be quite difficult to see, so just press **down** and **right** on your remote control, and then press **OK** to install the app). If you get a request for permission, **accept it**. When the app installation has finished, choose **OPEN**.

8. The next stage is to add a new user. **Complete the Username and Password fields using the login details we sent you.** If you haven't yet received your login details, please **CONTACT US**. When you've entered your login details, choose **SIGN IN**. Your main menu screen will then load, and categories and listings will automatically update.

9. Go to **SETTINGS** in the bottom right of the Home Screen, and choose the **PLAYER** option. Set all categories to **EXO Player** and press **OK** at the bottom of the screen to save. Then press the **BACK** button to return to the Home Screen.

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ALL DONE!!! 😃👍

Like what you see? Pay and extend your subscription at www.beetv.es!

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Tip 1: Your expiry date is clearly shown at the bottom of the home screen. Make a note in your diary to renew a couple of days before it expires, so that you have a continuous service.

Tip 2: On the Firestick home screen (**not** the Galaxy app) choose the **APP** settings towards the right of the central bar (the icon looks like 3 squares and a plus symbol). Locate the Galaxy icon in your apps (it looks like a swirly blue vortex). Highlight it, then **press and hold** the middle button on the remote control for a second. You can now relocate the icon to the top left of the app screen, then press the middle button again to 'release' the icon. Finally, press the **HOME** button on your remote control. The Galaxy app will now be shown prominently on the central bar, making it easier to access in future!

Tip 3: Use the guide at the top of the Galaxy Home Screen to get listings for upcoming live sporting events.

Tip 4: Use the **SEARCH** feature at the top of the Home Screen to search the entire system using keywords – there's lots of content, and this can help you find what you're looking for more easily! Instead of then typing your search query, you can use the Alexa button (press and hold while speaking) to search with just your voice!

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Join our news and updates channel **HERE**. For help and support, **CONTACT US**!

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