



Galaxy setup guide - step by step!



Please note: the **Bee TV / Galaxy** app can be installed on multiple devices such as Firesticks, tablets and smartphones, and you can share a single subscription between them. The maximum number of screens playing simultaneously depends on your subscription level - so you could have **Bee TV** in the lounge **and** bedroom for the same price, as long as you only use one device at a time (***a multiroom subscription allows separate devices to be used in the same household at the same time, and comes with a 50% discount, up to a maximum of 4 devices per account***). To use Bee TV in multiple locations (ie not in the same household / address), a separate full-price subscription is required for each location.


1. Plug in, connect and set up your Firestick using Amazon's on-screen guide, and connect it to your Amazon account. Run any updates it suggests, until you get to the Amazon Fire TV Home Screen (this will have a large advert at the top, a row of commonly used apps across the centre section, and various other options in the bottom half of the screen).
2. Go to the **SETTINGS** icon  on the Firestick home screen. Then go to 'My Fire TV', and choose **ABOUT**. Press the **big centre button (OK)** on

your Firestick remote control **EIGHT (8) times**. This will unlock your Firestick and enable it to download and install our **Galaxy TV** app.

3. Press the **HOME** (house) button to return to the Firestick's Home Screen, then navigate to the **APPS** icon towards the right hand side of the middle bar (next to the Settings icon). Locate and open the **APP STORE** option, and then go to **ALL CATEGORIES**. Next, go to the **UTILITIES** section. Scroll through this section until you see the orange **DOWNLOADER** icon (the icon you're looking for is shown at the top of this guide. If in doubt, it's published by a company called AFTV News). Select **DOWNLOADER** and install it.

IF THE ABOVE DOESN'T WORK, MAKE SURE THAT YOUR FIRESTICK IS RUNNING THE LATEST SOFTWARE, AND THEN RESTART YOUR FIRESTICK. (Software update / restart options are available under your Firestick settings, then MY FIRE TV).

*During the next process you may be informed that you can't install unknown apps due to your settings. If this happens, select **SETTINGS**. Go into **INSTALL UNKNOWN APPS**, and change the setting from **OFF** to **ON** by pressing the big middle button, and then press the **BACKUP** button twice to return to the previous setup screen.*

4. Open the new Downloader app. On the Downloader main screen, highlight the '**Enter a URL or Search Term**' field (above the big yellow bar) and press **OK** to bring up the on-screen keyboard. Enter **759611** using the on-screen keyboard, and press the **Play / Pause**  **button** on your remote control. A couple of other advert screens may pop up; simply click **yes**, **accept** or **proceed** to continue. After a few seconds an app called **Galaxy** will then be downloaded onto your Firestick. On the white 'staging' screen that appears after download, choose **INSTALL** and then press **OK** to install the app. When the app installation has finished, **OPEN** the new app.

5. The next stage is to add a new user. **Complete the USERNAME and PASSWORD fields using the login details we've sent you.** If you haven't yet received your login details, please **CONTACT US**. When you've entered your login details, choose **SIGN IN** (highlight in blue, then press OK). 🔥 **IMPORTANT - you will then get a request for permission to store media on your Firestick - choose ALLOW. If you choose DECLINE, you will need to start the whole setup process again (from Step 4).** Your main menu screen will then load, and all channel categories and listings will automatically update.

YOU'RE ALL DONE!!! 😊👍

Tip 1: Your expiry date is clearly shown at the bottom of the main menu. Make a note in your diary to renew **5-7 days before it expires**, so that you have a continuous TV service and aren't automatically disconnected by the server, leaving you without TV!

Tip 2: On the Firestick home screen (**not** the Galaxy app) choose the **APP** icon towards the right of the central bar. Look for the Galaxy app icon (it looks like a swirly blue vortex - see the image at the top of this guide). Highlight it, then **press and hold** the middle button on the remote control for a second. Now drag the icon to the top left of the app screen, then press the middle button again to 'release' the icon into its new position. Finally, press the **HOME** button on your remote control. The Galaxy app will now be shown on the central bar of the Home Screen, making it much easier to access in future!

Tip 3: Depending on the model of your TV, you may find that not all of the categories text appears to fit nicely on the screen. If this happens, open your Firestick settings and go to '**Display & Sounds**', then '**Display**', then '**Calibrate Display**' to adjust the screen size. Use the up and down buttons on your remote control to make sure that all of the arrows at the edges of the screen are displayed fully, then confirm to save!

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